Migrating to Teams (know what to do, and what to expect)

- 1. If you log in with your existing Skype credentials or Skype name, all the chats will be synced and you can see those on Teams.
- 2. A&M provides school Premium access for Teams. So, if your existing Skype is linked with an A&M email, there should not be any concern.
- 3. If your Skype is related to non-A&M accounts (like Rik) or too old (like Dave), you might face problems. Note: Microsoft will not transfer all the chats from a "non-school" to a "school" account. This means, that if you have non-A&M Skype, probably it is better to use that for Teams (Pros: access to old chats; Cons: you will get Teams free tier personal account, not the A&M provided premium access).
- 4. If your Skype has a .edu e-mail attached to it (like Mike), you will be required to provide a non-school e-mail address, which Microsoft will then use as the primary alias. It will not replace your Skype-associated e-mail. *Note: You will have to have access to that alternate e-mail in order to reply to the verification message which is sent to it.*
- 5. As of 9 April, Wade, Jack, Dave, Mike and Rik have managed to access Teams and it is working.
- 6. Dave says: "Your font size is smaller when sending from Teams. Mike's is larger (I'm assuming he's sending directly)"
- Mike noticed that just a single ` is enough for "code text" to be inlined. The triple backquote (```) is used for block code. This is more consistent with other systems than Skype was.

- 8. If you use both Skype, and Teams now. You will see Skype does not allow copying text from a previous message that has been sent via Teams. This is a temporary concern, as Skype will be going away soon.
- 9. Issue with Tagging someone: if anyone is tagging you on a message from Teams web browser or from desktop app, I can't see it on my Teams phone app. However, I am getting notification that someone tagged me. But the message itself does not show my name. Very weird, I faced this this morning, when Mike tagged me in a message. Then I saw the same behavior on other thread when I tagged Nolan on my Teams desktop app, but it is not showing on my phone.
- 10. Teams chat can't do "Reply to Selection" like Skype. This is useful for replying a part of the text from a long message. There is a workaround.
 - a) copy the relevant part of the message
 - b) In your reply "Type a message" box, Press "Shift > " --> this will open a dialogue box; and paste the relevant section that you want to mention
 - c) Click outside the dialogue box, and write your reply.
 - Cons: This is text formatting, so in the above method there is no way to tell that, say, Rik is replying to Mike's quote (unlike Skype).
 Mike won't get a notification for this unless you explicitly tag him...
 Neither clicking on that message points to the original message.
- 11. **Issue with Read Receipts:** Rik noticed the Read Receipts is not even if it is turned on under Settings -> Privacy. *Seems like a known issue*. Note:
 - **Web browser:** Mike is using a browser, and he said it is working.
 - iPhone app: Rik installed the app on his phone. He can see a little "eye" type icon which means one has seen the messages. For a 3-4 people chat, it shows "Seen by Dave, Mike…" at the bottom. But nothing for a big thread like "Toback Group"
 - **Mac app:** Rik still **can't** see any read receipts for any chats.
 - PC app: any data point?

Rik's Rants (G): I must admit Teams interface is very bad in my opinion compared to Skype. The emojis look funny, poor theme options/color contrast, all the profile pictures are gone, issues with read receipts, tagging people... Ugh, I like Skype more!!

Dave's Problem at home: Login gets stuck after entering "dtoback" user name. If he uses "other login options" and provides his phone number, it's not recognized:



Mike's Problem: Teams is giving me grief about my account setup from Skype.

- I can get to <u>https://teams.microsoft.com/</u> in my Opera browser, and it doesn't complain about the version being too old. It is very slow, but that may be my Mac.
- I can successfully start to log in with my Skype "kelseymh" account.
 - It asks me to confirm that <<u>kelsey@slac.stanford.edu</u>> is my email.
 - It successfully sends me a one-time code, which is accepted on the browser side.
 - But then it tells me that I need an e-mail associated with the account. When I put in the SLAC e-mail that is already there, it won't accept "a work or school e-mail."
- When I went back to Skype and clicked on "My Microsoft account" in my profile, that was successful, and didn't go to the extra step above.
 - It did ask me to add a phone number, which worked.

- Trying again in Teams, the same issue: it wants me to tie a different e-mail to the login, and I can't use SLAC or A&M (they end in .edu). I very deliberately do not use my GMail, nor do I have it forwarded.
- I think this may be specific to Teams, and the fact that I'm trying to use the "free" Teams tier.
- Solved. I had to use my GMail account, but it did not replace my SLAC e-mail wtihin my Skype profile.

Doing audio/video calls: Dave tried to start a call in one of the group chats today, with Mike, Nolan and Rik. As I (Kelsey) understand it, Dave had to do individual "please join" requests to each of us, rather than having the group chat do what Skype used to do. On my end, I never got the join request, and was unable to connect to the call through my browser at all. But the Teams App on my phone "rang" like a phone call, and I was able to join by "answering the call". So two different issues to understand.

Installing Teams desktop client under Linux:

There is an unofficial Microsoft Teams client for Linux using Electron. It uses the Web App and wraps it as a standalone application using Electron. Link: <u>https://snapcraft.io/teams-for-linux</u>

The client can be installed via snap for a variety of Linux distributions including:

- Ubuntu: https://snapcraft.io/install/teams-for-linux/ubuntu
- CentOS: <u>https://snapcraft.io/install/teams-for-linux/centos</u>
- RHEL: <u>https://snapcraft.io/install/teams-for-linux/rhel</u>

A full list of installation guides can be found under the snap link above (scroll down to the list of Linux distributions).